

**DDS/MR64**  
**Installation and Operation**

**Motorola**  
**5000 Bradford Drive**  
**Huntsville, AL 35805-1993**

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Motorola  
5000 Bradford Drive  
Huntsville, Alabama 35805-1993  
(205) 430-8000

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## FCC REQUIREMENTS

This equipment complies with FCC Rules Part 68. Please note the following:

- When you order service, the telephone company needs to know the Facility Interface Code.

Type of Service	Facility Interface Code
2.4 kbps-DDS	04DU5-24
4.8 kbps-DDS	04DU5-48
9.6 kbps-DDS	04DU5-96
19.2 kbps-DDS	04DU5-19.2
56 kbps-DDS	04DU5-56
64 kbps-DDS	04DU5-64

- The Service Order Code: 6.0F
- The USOC jack required: RJ48S

In addition, if requested, please inform the telephone company of the make, model number, and FCC registration number, which are on the equipment label.

The telephone company may change technical operations or procedures affecting your equipment. You will be notified of changes in advance to give you ample time to maintain uninterrupted telephone service.

If you experience trouble with this telephone equipment, please contact

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for information on obtaining service or repairs. The telephone company may ask that you disconnect this equipment from the network until the problem has been resolved. If your equipment continues to disrupt the network the telephone company may temporarily disconnect service. If this occurs you will be informed of your right to file a complaint with the FCC.

## WARNING

This equipment uses, generates, and can radiate radio frequency energy interfering with radio communications if not installed and used in accordance with the instruction manual. It has been tested and complies with the limits for a Class A computing device according to FCC Rules, Part 15. Operation of this equipment in a residential area may cause interference. If it does, you must correct the cause of the interference. Shielded cables may be necessary with this unit to ensure compliance with the Class A limits.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



## **PREFACE**

This manual is written for users of the DDS/MR64. Please read the appropriate chapters before you change any option on the printed circuit board, change dip switches, or operate the unit. The manual includes the following:

Chapter 1	Introduction - Contains introductory information and equipment description;
Chapter 2	Installation - Contains installation and start-up instructions;
Chapter 3	Operation - Describes operation of the DDS/MR64;
Chapter 4	Configuration - Describes selectable options and how to apply them;
Chapter 5	Diagnostics - Describes test data loops and features;
Chapter 6	Troubleshooting - Describes tests and indications used to locate or isolate malfunctions;
Chapter 7	Non-DDS applications - Describes the use of the DDS/MR64 as a limited distance modem;
Chapter 8	Rate Adaption Option - Describes operating characteristics and options that are specific to rate adaption;
Chapter 9	Maintenance - contains maintenance information;
Appendix A	Specifications.
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## **STATEMENT OF APPLICATION**

This manual supports both the standalone and shelf mount units. Operation and function of either unit is identical. Where necessary, this manual provides detailed information in support of the standalone unit. Detailed information in support of the shelf mount unit can be found in the shelf installation and operation manual.

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**Appendix A Specifications**

# Chapter 1

## Introduction

### GENERAL

The Motorola DDS/MR64 is a digital data unit that allows you to connect your computer or other DTE unit directly to the digital network without any other network access device. The unit pumps data at up to 64 kbps in point-to-point or multipoint applications. It combines the functions of a data service unit and a channel service unit (DSU/CSU) into a single compact unit.

In addition to offering Digital Data Service (DDS) operation, the DDS/MR64 can operate as a short haul modem providing full-duplex, serial data communications with either synchronous data from 2.4 to 64 kbps or asynchronous data from 2.4 to 19.2 kbps over a privately owned 4-wire, unloaded, twisted-pair cable system.

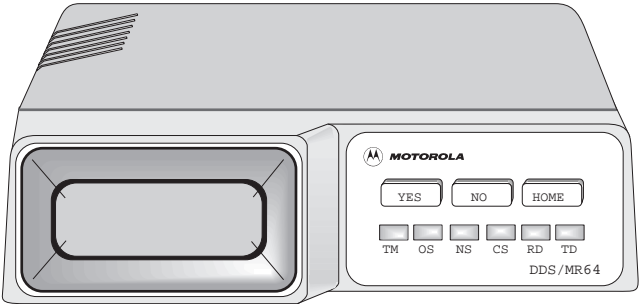
The DDS/MR64 is also capable of running asynchronous DTE rates of 38.4 kbps or 57.6 kbps over 56 kbps or 64 kbps lines, synchronous DTE rates of 19.2 kbps or 9600 bps over 56 kbps or 64 kbps lines, and a synchronous or asynchronous DTE rate of 1200 bps over a 2400 bps line.

### PHYSICAL DESCRIPTION

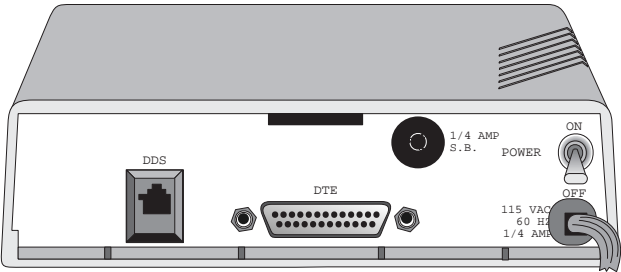
The DDS/MR64 is a standalone desktop unit. The front panel (Figure 1-1) contains six Light Emitting Diodes (LED's), three pushbuttons, and an LCD screen. The rear panel (Figure 1-2) contains a power cord, power switch, fuse, DTE connector, and a standard 8-pin DDS jack. The DTE interface connects to the Data Terminal Equipment and the 8-pin jack connects to the DDS line. Internally the unit contains one printed circuit board.

### FUNCTIONAL

The DDS/MR64 processes serial synchronous or asynchronous digital data from the DTE for transmission over the DDS network or other limited distance 4-wire, unloaded, twisted-pair cable systems. The receiver contains an automatic equalizer which compensates for the distortion and attenuation caused by the length of the line without any adjustments by the user.



**Figure 1-1**  
**Front Panel**



**Figure 1-2**  
**Rear Panel**

## **FEATURES**

- Data rates from 2.4 kbps to 64 kbps synchronous and 2.4 kbps to 19.2 kbps asynchronous
- Direct connection to the DDS network
- Point-to-point or multipoint transmission
- Bipolar return to zero signaling
- LED indication
- Short haul modem capability up to 150,000 feet providing full-duplex operation on 4-wire private telephone lines.
- Full feature diagnostics
- Liquid Crystal Display (LCD) allow the operator to review or change settings
- Front panel pushbutton configuration and operation
- Nonvolatile memory for configuration storage
- RS232 or CCITT V.35 DTE interface can be selected by switches on the circuit board
- Asynchronous 38.4 kbps or 57.6 kbps DTE rates over 56 kbps or 64 kbps DDS lines.
- Synchronous 19.2 kbps or 9600 bps over 56 kbps or 64 kbps lines.
- Synchronous or asynchronous 1200 bps over 2400 bps lines.

## **COMPATIBILITY**

Compatible with the Motorola DDS/MR series of products with the exception of running the DDS/MR1 or the DDS/MR56 at 64 kbps.

Compatible with Bell 500 Series DSU and CSU equipment.

## **COMPLIANCE**

Compliant with specifications listed in Bell publications 62310 and 41450.



## Chapter 2 Installation

### RECEIPT INSPECTION

After unpacking the equipment, check the contents against the packing list. Inspect the equipment carefully for damage that may have occurred in shipment. If there is damage or material shortage, contact the shipping agent and Motorola for advice and assistance. You should keep the shipping container and packing material for future shipment.

### SITE PREPARATION

Install the unit within 6 feet of a 115 or 230 Vac grounded outlet as required for the specific model and no further than 50 feet from the terminal equipment.

The installation area should be clean, well lighted, and free from extremes of temperature, humidity, appreciable shock, and vibration. Allow sufficient space at the rear of the unit for signal line and interface cable clearance.

### HARD OPTIONS

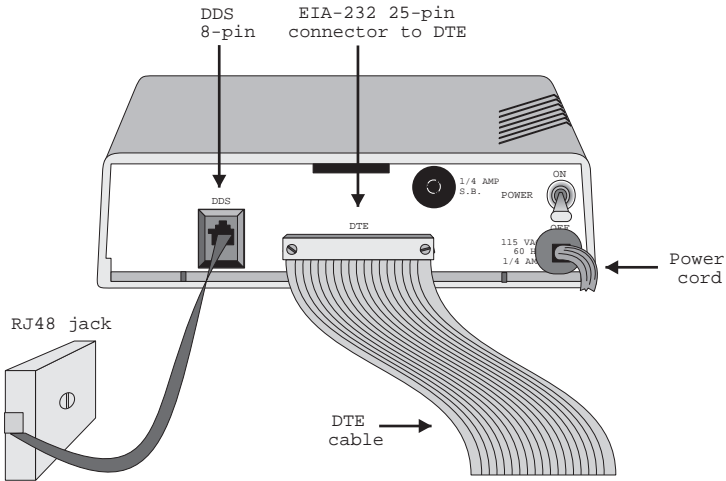
The PC card has two strap options that should be verified or changed prior to installation. These options are factory set for standard installations. The factory options are described in Chapter 4. If a hard option requires changing, follow the instructions in Chapter 4 before continuing installation.

### INSTALLATION

Figure 2-1 and Figure 2-2 illustrate typical installation.

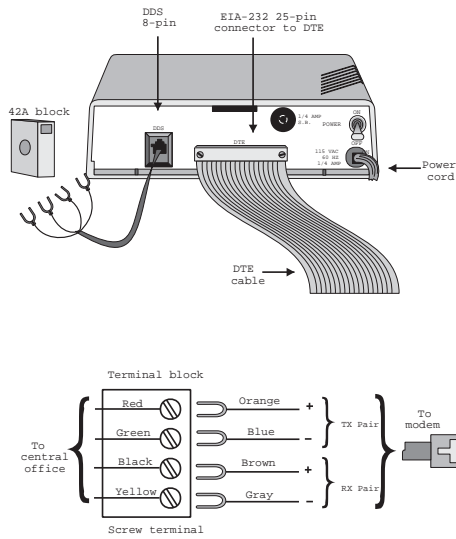
- Connect the DTE cable to the 25-pin DTE connector. Secure the two screws to complete the connection.
- Connect the opposite end to the DTE port.
- Insert the 8-pin plug into the rear panel DDS jack labeled DDS.
- Insert the opposite end into the TELCO DDS system.
- Plug in the ac power cord.
- Place the power switch ON.

The DDS/MR64 will now perform all functions as determined by option configuration (Chapter 4).



**Figure 2-1**  
**Connection Using the RJ48 Jack**





**Figure 2-2**  
**Connection Using the 42A Block**



## Chapter 3 Operation

### GENERAL

After completing installation, the unit is ready for operation and configuration. Most configuration options are soft options and are selected by the LCD and pushbuttons. Therefore, operation of the unit should be understood prior to option selection. Hard options are described at the end of Chapter 4.

The DDS/MR64 requires no start up procedure. After installation and configuration, the DDS/MR64 will perform all configured functions.

### DATA TERMINAL EQUIPMENT (DTE)

The DTE interface to the DDS/MR64 is through a 25-pin, D-type connector. The sense levels and impedances conform to either EIA-232 or CCITT V.35 INTERFACE depending on the option switch selected. The type of DTE interface selected in the unit is displayed on power-up.

### DTE INTERFACE CONNECTORS

Pin functions of the DTE interface connector are listed in Table 3-1 and Table 3-2.

**Table 3-1. CCITT/EIA-232 Connector**

Circuit Function	Pin	CCITT/ RS-232
Protective ground	1	101/AA
Signal ground	7	102/AB
Request to Send (RTS)	4	105/CA
Clear to Send (CTS)	5	106/CB
Data Set Ready (DSR)	6	107/CC
Received Line Signal Detector (RLSD)	8	109/CF
Test mode $\nabla$	25	142
No signal $\nabla$	12	110/CG
Rx data	3	104/BB
Rx clock	17	115/DD
Tx clock	15	114/DB

**Table 3-1. CCITT/EIA-232 Connector (Continued)**

Circuit Function	Pin	CCITT/ RS-232
Tx data	2	103/BA
External clock	24	113/DA
Remote loopback *	21	140
LL loopback *	18	141
RT loopback *	11	
Test Pattern *	22	
+12 V †	9	
- 12 V †	10	

\*Can be disabled by front panel pushbuttons

† Selected by DTE interface dip switches

**Table 3-2. V.35 Connector**

Circuit Function	“D” Connector Pin	V.35 Connector Pin
Protective ground	1	A
Signal ground	7	B
Request to Send (RTS)	4	C
Clear to Send (CTS)	5	D
Data Set Ready (DSR)	6	E
Received Line Signal Detector (RLSD)	8	F
Test mode †	25	K and NN
No signal †	12	M
Rx data A	3	R
Rx data B	16	T
Rx clock A	17	V
Rx clock B	19	X
Tx clock A	15	Y
Tx clock B	13	AA
Tx data A	2	P

**Table 3-2. V.35 Connector (Continued)**

Circuit Function	“D” Connector Pin	V.35 Connector Pin
Tx data B	14	S
External clock A	24	U
External clock B	23	W
Remote loopback *	21	BB and N
LL loopback *	18	J
RT loopback *	11	EE
Test Pattern *	22	L
+12 V †	9	JJ
- 12 V †	10	KK

\*Can be disabled by front panel pushbuttons

† Selected by DTE interface dip switches

### **Request to Send RTS**

This signal goes on when the DTE wants to send data. When RTS is on, the DDS/MR64 is in transmit mode and responds by turning on Clear to Send (CTS).

### **Clear to Send CTS**

This signal goes on when the DDS/MR64 is ready to transmit data and is in response to RTS going on. The normal RTS on to CTS on delay depends on the data rate (refer to Table 3-3). When CTS is off the DDS/MR64 ignores input data.



**Note**

Once RTS is raised by the DTE, the behavior of CTS may depend on the status of the Circuit Assurance OPTion (CA OPT). Refer to Circuit Assurance in Chapter 4.

**Table 3-3. Normal CTS On Delay (Typical Values)**

Data Rate	RTS-CTS Delay (ms)
2400 bps	7.4
4800 bps	3.2
9600 bps	1.7
19.2 kbps	1.0
56 kbps	0.6
64 kbps	0.6

**Transmitter Clock TC**

This signal goes on when the DDS/MR64 sends transmit timing information to the DTE. The DDS/MR64 samples the transmit data during the transition from space to mark of the transmitter clock. The time between transition of the transmitter data line and the sampling transition of the transmitter clock must not be less than 25% of the nominal bit time.

**Transmit Data TD**

This signal goes on when the DTE transmits data to the DDS/MR64.

**External Clock**

This signal goes on when the DTE sends transmit timing information to the DDS/MR64. This option may be used in non-DDS applications or to clock data into the buffer when the buffer option is enabled. When external clock is used it must be within  $\pm 0.1\%$  of required frequency.

**Received Line Signal Detector RLSD**

Also known as Carrier Detect (CD). This signal goes on when the DDS/MR64 is receiving a line signal that meets the requirements for data transfer. RSLD is on when data is being received and can be forced on regardless of line signals. RLSD goes off under any of these conditions:

- Reception of 3 consecutive “IDLE” characters

- Reception of 7 consecutive “Out-of-Service” characters
- Loss of signal.

When RLSD is off, Receive Data is held to a mark state.

### **Receive Clock RC**

This signal goes on when the DDS/MR64 provides the DTE with continuous timing information for clocking received data. The DTE samples received data during the transition from space to mark of the receive clock.

### **Receive Data RD**

This signal goes on when the DDS/MR64 provides the DTE with data received from the communications line. Transitions of this lead occur within  $\pm 25\%$  of the nominal bit time. This signal is held in a mark state when RLSD is off.

### **Data Set Ready DSR**

This signal goes on when line and equipment conditions are all set for data transfer. DSR must be on to transmit data and can be forced on regardless of conditions.



#### **Note**

*The behavior of DSR may depend on the status of the System Status OPTion (SS OPT). Refer to System Status in Chapter 4.*

### **No Signal NS**

This signal goes on when the DDS/MR64 cannot identify a signal from the DDS line.

## **GROUNDING**

### **Protective Ground**

Protective/chassis ground is provided on the DTE interface connector.

### **Signal Ground**

Signal ground provides a common reference for the interface signals. An optional strap connection provides chassis ground.

## DTE INITIATED TEST SIGNALS

In addition to front panel initiation, tests can also be initiated by the DTE. The DTE pin numbers used to initialize these tests depend on the type of DTE interface used and are listed in Tables 3-1 and 3-2. This section describes sequential signal generation that activates these tests. Test signals are looped between the DTE, DCE, and the DDS network. When lit, the TM LED indicates test mode is selected and the LCD shows the status of the selected test.

Local Line Loopback	LL
---------------------	----

When the DTE turns LL on, the DDS/MR64 logic transmitter and receiver connect internally to loop signals back to the DTE. The communications transmitter and receiver are also connected to loop signals back to the DDS communication line.

## Remote Terminal Loopback

When the DTE turns RT on, the DDS/MR64 loops data to and from the DDS line through the DTE interface. A bilateral loopback also provides a loopback path for connecting the DTE transmit and receive data.

## Remote Loopback RL

When the DTE turns RL on, the DDS/MR64 sends a command to the remote DDS/MR64 causing it to go into RT loopback. When RL is turned off, the DDS/MR64 sends a command to the remote DDS/MR64 canceling the RT loopback command.

Test Pattern	TP
--------------	----

When the DTE turns TP on, a 511 bit test pattern is sent to the DDS line. The data received is scanned for the same test pattern. Any error in the receive pattern causes the appropriate message to be displayed. If the DDS/MR64 is in LL when TP is on, the test pattern is transmitted through the DDS/MR64 transmit logic and looped back through the DDS/MR64 receive logic. This results in a self test.

**Test Mode** **TM**

When the DDS/MR64 is in either remote or local test mode, TM lights.



## DDS SYSTEM INTERFACE

Connection between the DDS/MR64 and the DDS system consists of four leads divided to form a receive data pair and a transmit data pair. The leads are on a miniature 8-position jack (RJ48) without a shorting bar as shown in *FCC Rules and Regulations Part 68, Subpart F, Figures 68.500(d)(1) and (d)(2)*. The remaining pins are not used. A mating connector is mounted on the DDS/MR64.

The sense levels, voltage levels, and impedances of these interface lines conform to *AT&T Technical Reference Pub 62310*. Pin assignments are listed in Table 3-4.

**Table 3-4. Pin Assignments**

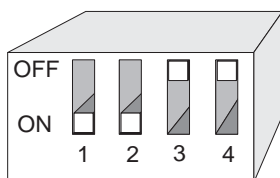
Function	Direction	Line Pin Number	UDS Wire Color
Transmit Tip (T1)	DDS/MR64 to line	2 and 5	Orange
Transmit Ring (R1)	DDS/MR64 to line	1 and 4	Blue
Receive Ring (R)	Line to DDS/MR64	8 and 6	Slate
Receive Tip (T)	Line to DDS/MR64	7 and 3	Brown

The receiver incorporates an automatic line equalizer to compensate for any length DDS line.

## SEALING CURRENT

When the DDS/MR64 is used as a Limited Distance Modem, the DDS/MR64 has the ability to source sealing current. A dip switch (Figure 3-1) on the stand alone unit PC board or the auxiliary jack along with the dip switch on the shelf mount unit provides this service. Do not use this switch or connect this jack if the unit is operating over the DDS network. This option should only be used at one end of an LDM-type circuit.

Dip Switch				Mode
1	2	3	4	
OFF	OFF	ON	ON	Normal DDS operation
ON	ON	OFF	OFF	Source sealing current



**Figure 3-1**  
**Typical DIP Switch**

To source sealing current on the stand alone unit, set the dip switch for Source sealing current. The 48 volts needed to source sealing current is provided internally. (On the shelf mount unit, the installer must supply 48 volts to the unit through the AUX jack.) Pin 1 of the AUX Telco should be ground and pin 8 should be -48 volts. If a positive voltage is used, pin 8 should be ground and pin 1 should be +48 volts. Voltages lower than 48 volts may be used, causing a proportional decrease in sealing current.) The sealing current will be between 4 and 20 mA, depending on line length.

## FRONT PANEL INDICATORS

### Pushbuttons

Configuration control is through the three pushbuttons on the front panel. The pushbuttons allow the user to configure the DDS/MR64 or select a test mode. The three pushbuttons are:

- |      |                                         |
|------|-----------------------------------------|
| YES  | Selects the displayed menu option       |
| NO   | Advances the displayed menu option      |
| HOME | Switches between Data mode and Set mode |

## **LCD**

Configuration control through the front panel is known as soft strapping. The front panel ten character LCD displays the status or option changes resulting from push-button manipulation.

## **LED's**

The six front panel LED's reflect status of the data interface signals resulting from modem operations or tests. The LED's are described as follows:

- **TM**    ON when the DDS/MR64 is in a Test Mode.  
          Blinks at one half second rate when the DDS/MR64 is placed in RT loopback by the Telco.  
  
          Blinks at one second rate when placed in RL by the remote DSU.  
  
          Blinks at two second rate when placed in CSU local loopback (CSULL) by the Telco.
- **NS**    ON indicates that there is No Signal from the DDS line.
- **OS**    ON means that a Telco Out-Of-Service code is received.
- **CS**    ON indicates that Clear to Send (CTS) is ON.
- **TD**    Indicates Transmit Data from the DTE. ON for a SPACE.
- **RD**    Indicates Received Data is going to the DTE. ON for a SPACE.

## **Power Switch**

A rear panel power switch controls power ON/OFF.



## Chapter 4 Configuration

### GENERAL

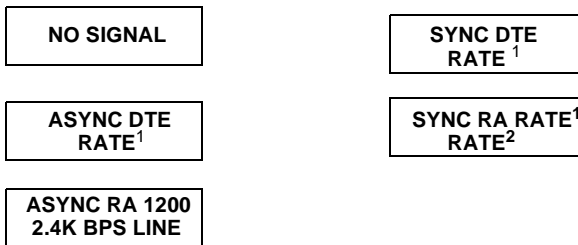
The configuration options allow you to select various operating features that program the DDS/MR64 to your network conditions.

Most configuration options are selected by front panel pushbuttons. Option descriptions state if an option is not available. For instance, if synchronous is selected, bits per word does not appear. Hard straps and a dip switch on the PC board configure signal ground and the DTE interface.

### CONFIGURATION ON POWER-UP

After installation, turn the power on. The DDS/MR64 will perform a self test. If the test fails, the LCD displays ERROR. If an error occurs ensure it is consistent and then refer to Maintenance.

If no error occurs the LCD advances to one of three displays:



In the DDS mode, NO SIGNAL means there is no connection to the DDS network. When used as a limited distance modem, NO SIGNAL means there is no data connection to another modem. Press HOME. The LCD advances to the first option selection.

*1. The word "RATE" does not actually display on the LCD. What displays is the programmed bits per second (bps) rate of the connection.*

*2. The word "RATE" does not actually display on the LCD. What displays is the programmed bits per second (bps) rate of the connection.*

## CONFIGURATION OPTION DESCRIPTIONS

Configuration options available through the front panel are as follows:

### Timing

Transmitter timing may be slaved to

- INTERNAL timing provided by the DDS/MR64 for LDM applications.
- DDS received data timing
- EXTERNAL timing provided by DTE

Normal operation uses DDS received data timing.

### Rate

The rate option is selectable to 2.4, 4.8, 9.6, 19.2, 56 kbps, or 64 kbps clear channel.

### Synchronous/Asynchronous SYNC/ASYNC

The sync/async option is used to configure the DDS/MR64 to operate either synchronously or asynchronously.

### Bits Per Word BITS/WORD

The bits/word option is used to select the asynchronous word size. The word size is computed by adding the number of data bits, the number of stop bits, the number of parity bits (0 to 1), and one start bit. The bits/word option can be 8, 9, 10, or 11. The previous option SYNC/ASYNC must be selected to ASYNC for this option. If SYNC is selected, this option does not apply and is not displayed.



#### Note

*If the async data rate is 38.4 or 57.6 kbps, the 8 BITS PER WORD and 9 BITS PER WORD options will not be displayed.*

**RTS Control    RTS CONT**

The RTS control options are as follows:

- Normal - Normal DTE controlled RTS.
- Permanent - Provides a permanent RTS and CTS.
- 35 sec AS - 35 second anti-streaming terminal disconnect. In this mode, if RTS is on from the DTE for 35 continuous seconds, the DDS/MR64 turns CTS OFF.
- SIM SW CR - Simulated switched carrier. Provides a permanent RTS to the DSU/CSU. CTS to the DTE is controlled by and follows RTS from the DTE.
- SIM SW CR A-STRM - Enables both the SIM SW CR option and the 35 sec AS option.

**Note**

*The behavior of CTS once RTS is raised by the DTE may depend on the status of the Circuit Assurance OPTion (CA OPT). Refer to Chapter 4, Circuit Assurance.*

**Buffer    BUFF OPT**

This option is used to buffer externally clocked transmitted data and can be enabled or disabled. The option is used mainly with a crossover cable in tail circuit applications. When enabled, transmit data from the DTE is clocked into the buffer using the external clock from the DTE. Data is clocked from the buffer to the DDS line using the clock from the DDS/MR64 (usually in DDS timing). The RTS CONT option should be set for normal. This option is intended for use in a polled system (RTS is toggled). If the TIMING option is selected for EXTERNAL, this option does not apply and is not displayed.

**Loopback    LB OPT**

The remote loopback (RMT LB) feature may be enabled or disabled to avoid accidental activation.

**DSR    DSR OPT**

DSR can be on or off during loopback modes.

### **System Status      SS OPT**

With this option on, RLSD must be on for DSR to be on. This means that DSR will turn off while receiving Idle or Out-of-Service codes.

With this option off, DSR does not depend on the state of the DDS/MR64 receiver. This option can be used when the remote DDS/MR64 maintains a permanent RTS to verify a complete link.

### **Circuit Assurance      CA OPT**

When on, RLSD must be on for CTS to be on. This means that CTS will turn off while receiving Idle or Out-of-Service codes. When this option is off, CTS does not depend on the state of the DDS/MR64 receiver. This option can be used when the remote DDS/MR64 maintains a permanent RTS to verify a complete link before sending data.



#### **Note**

*When using DDS/MR64 units for multi-point links, the master unit must have both the CA and SS options disabled.*

### **RTS/CTS Delay      RS-CS DLY**

Certain applications and DTE devices require longer RTS-CTS delay times than others. The approximate RTS on to CTS on delay time selections are:

- 25 ms
- 30 ms
- 60 ms
- Normal - The delay is dependent on the rate. Refer to Table 3-3.

### **64 k Scrambler**

In 64 k clear channel operation, certain specific long patterns of data may be interfered with by the DDS network. Should this occur, the 64 k Scrambler option should be enabled. When the 64 k Scrambler option is enabled, the remote DSU/CSU must be a Motorola DDS/MR64 product with the 64 k Scrambler option enabled.



## OPTION SELECTION

### Front Panel Option Selection

The DDS/MR64 operates in either DATA or SET mode. DATA mode is for normal operation. SET mode allows the user to initiate tests or select soft strap configuration options. DATA mode displays one of the following:

#### Data line characteristics:

<b>SYNC DTE Data Rate</b>	<b>ASYNC DTE Data Rate</b>
<b>ASYNC DTE 57.6 ASYNC DTE 38.4) Data Rate</b>	<b>SYNC RA 19200 (SYNC RA 9600) (SYNC RA 1200) Data Rate</b>
<b>ASYNC RA 1200 2.4K BPS LINE</b>	

Where Data Rate is equal to 2.4, 4.8, 9.6, 19.2, 56, or 64 kbps LINE.

#### DTE Tests:

<b>TEST PATTERN OK</b>	<b>REMOTE LOOBACK UNRECEIVED</b>
<b>TEST PATTERN ERRORS</b>	<b>REMOTE TERMINAL</b>
<b>LOCAL LOOPBACK</b>	<b>REMOTE LOOPBACK RECEIVED</b>

#### Remote Test:

<b>TELCO INITIATED REMOTE TERMINAL</b>	<b>TELCO INITIATED LOCAL LOOPBACK</b>
<b>REMOTE INITIATED REMOTE TERMINAL</b>	

To change from DATA mode to SET mode, press HOME. SET mode is divided into two sections:

- Front panel tests
- Configuration options

### Front Panel Initiated Tests

“SELECT TEST?” is the first question of SET mode. If NO is pressed the DDS/MR64 proceeds to the configuration options menu. If YES is pressed the DDS/MR64 enters the test menu. Test choices are displayed with a question mark. To enter a desired test press YES. The DDS/MR64 performs the selected test and the appropriate message is displayed. Press NO to bypass a test and HOME to return to data mode. Once a test is selected, YES or NO attempts to clear ERRORS, and HOME exits the test. The following is a list of the available tests:

RL/TP	Remote Loopback with Test Pattern
LL/TP	Local Loopback with Test Pattern
T	PEnd to End Test Pattern Test
RT	Remote Terminal Loopback
LL	Local Loopback
RL	Remote Loopback

Chapter 5, Diagnostics provides further information.

### Configuration Option Menu

To scroll through the option menu, answer the displayed questions with YES or NO.

When an option question is answered YES, that option becomes active. A list of option questions and option settings are shown in Table 4-1.

**Table 4-1. Option Menu**

Main Menu	LCD Messages		
1	NO SIGNAL	(Press HOME to advance to MAIN 2)	
	SYNC DTE RATE *	Shows programmed SYNC DTE and line rate	
	ASYNCRATE *	Shows programmed ASYNCRATE and line rate	
	SYNCRATE§	Shows rate adapted sync DTE and line rate	
	ASYNCRATE 1200 2.4K BPS LINE	Shows rate adapted async 1200 bps DTE over 2400 bps line	
Main Menu	Submenu	Submenu Item	Pushbutton (s)
2 Select Test?	Remote Loopback With Pattern?	Test Pattern Ok	Home
		Test Pattern Errors	Yes, No, Home
		Remote Loopback Unreceived	No, Home
	Local Loopback With Pattern?	Test Pattern Ok	Home
		Test Pattern Errors	Yes, No, Home
	Test Pattern?	Test Pattern Ok	Home
		Test Pattern Errors	Yes, No, Home
	Remote Terminal?	Remote Terminal	Home
	Local Loopback?	Local Loopback	Home
	Remote Loopback?	Remote Loopback Received	Home
		Remote Loopback Unreceived	No, Home
3 Sync DTE Change?			Yes, No, Home
Async DTE Change?			Yes, No, Home

*\*The word RATE does not actually appear on the LCD. The rate of the line that the DDS/MR64 is connected to is shown on the LCD.*

*§The word RATE does not actually appear on the LCD. The programmed rate adapted rate is shown on the LCD*

**Table 4-1. Option Menu (Continued)**

Main Menu	Submenu	Submenu Item	Push-button (s)
<b>4</b> Rate Adapter Enable Change?			Yes, No, Home
	Rate Adapter Disabled		Yes, No, Home
<b>5</b> Change Line Rate? (programmed rate)	Change To 64k? (Programmed Rate)		Yes, No, Home
	Change To 56k? (Programmed Rate)		Yes, No, Home
	Change To 19.2k? (Programmed Rate)		Yes, No, Home
	Change To 9.6k? (programmed rate)		Yes, No, Home
	Change to 4.8K? (programmed rate)		Yes, No, Home
	Change to 2.4k? (programmed rate)		Yes, No, Home
<b>6</b> Rate Adapter 19.2k bps Change?			Yes, No, Home
	Rate Adapter 9.6k bps Change?		Yes, No, Home
<b>7</b> Change Timing? (Programmed Timing)	Change To Int? (Programmed Timing)		Yes, No, Home
	Change To DDS? (Programmed Timing)		Yes, No, Home
	Change To Ext? (Programmed Timing)		Yes, No, Home
<b>8</b> Change Data Timing?	Change To Int? (Programmed Timing)		Yes, No, Home
	Change To Ext? (Programmed Timing)		Yes, No, Home

---

**Table 4-1. Option Menu (Continued)**

Main Menu	Submenu	Submenu Item	Pushbutton (S)
<b>9</b> Change Net-work Timing?	Change To Int? (Programmed Timing)		Yes, No, Home
	Change To DDS? (Programmed Timing)		Yes, No, Home
<b>10</b> Async DTE = 57.6k Change?			Yes, No, Home
Async DTE = 38.4k Change?			Yes, No, Home
<b>11</b> Bits Per Word = 8 Change? *			Yes, No, Home
Bits Per Word = 9 Change? *			Yes, No, Home
Bits Per Word = 10 Change?			Yes, No, Home
Bits Per Word = 11 Change?			Yes, No, Home
<b>12</b> Change Control Options?	Change RTS Control?	Normal RTS Change?	Yes, No, Home
		Permanent RTS Change?	Yes, No, Home
		35 Sec Anti-strm Change?	Yes, No, Home
		Sim Sw Cr Change?	Yes, No, Home
		Sim Sw Cr A-Strm Change?	Yes, No, Home

**Note:** Submenu 5 displays only 64 k, 56 k, and 2.4 k when the rate adapter option is enabled. If async is selected, Main Menu 5 cannot be accessed and line rate is automatically set to 2.4 kbps.

**Note:** Main Menu 6 can only be accessed if the rate adapter option is enabled and 56 k or 64k line rate is selected.

**Note:** Main Menu 7 cannot be accessed if the rate adapter option is enabled

**Note:** Main Menus 8 and 9 can only be accessed if the rate adapter option is enabled.

**Note:** Main Menu 10 and 11 can only be accessed if in Async

\*8 and 9 Bits Per Word Menu cannot be accessed if 38.4 kbps or 57.6 kbps is selected

**Table 4-1. Option Menu (Continued)**

Main Menu	Submenu	Submenu Item	Pushbutton (s)
12 Change Control Options? (continued)	Change Sync Buffer Opt?	Sync Buffer Dis Change?	Yes, No, Home
		Sync Buffer En Change?	Yes, No, Home
	Change Remote LB Opt?	Rmt LB Enabled Change?	Yes, No, Home
		Rmt LB Disabled Change?	Yes, No, Home
	Change DSR Opt?	DSR Opt Enabled Change?	Yes, No, Home
		DSR Opt Disabled Change?	Yes, No, Home
	Change Sys Status Opt?	SS Option Enabled Change?	Yes, No, Home
		SS Option Disabled Change?	Yes, No, Home
	Change CA Option?	CA Option Enabled Change?	Yes, No, Home
		CA Option Disabled Change?	Yes, No, Home
	Change RTS-CTS Delay?	RTS-CTS Normal Change?	Yes, No, Home
		Dly CTS 25 mSEC Change?	Yes, No, Home
		Dly CTS 30 mSEC Change?	Yes, No, Home
	Change DTE RL Opt?	Dly CTS 60 mSEC Change?	Yes, No, Home
		DTE RL Enabled Change?	Yes, No, Home
		DTE RL Disabled Change?	Yes, No, Home

---

**Table 4-1. Option Menu (Continued)**

Main Menu	Submenu	Submenu Item	Pushbutton (s)
<b>12</b> Change Control Options? (continued)	Change DTE LL Opt?	DTE LL Enabled Change?	Yes, No, Home
		DTE LL Disabled Change?	Yes, No, Home
	Change DTE TP Opt?	DTE TP Enabled Change?	Yes, No, Home
		DTE TP Disabled Change?	Yes, No, Home
	Change DTE RT Opt?	DTE RT Enabled Change?	Yes, No, Home
		DTE RT Disabled Change?	Yes, No, Home
	Change 64k Scram Opt?	Scrambler En Change?	Yes, No, Home
		Scrambler Dis Change?	Yes, No, Home
	Load Factory Option Set?		Yes, No, Home
	Save New Configuration?		Yes, No, Home

cPress HOME to exit set mode. If the current settings are different from the previously saved settings, “SAVE CURRENT CONFIGURATION?” is displayed. To save the current settings into nonvolatile memory, press YES. If NO is pressed the current settings are used but not saved. The DDS/MR64 then returns to DATA mode.

## STRAP/SWITCH CONFIGURATION

Options are available through hard straps and dip switches located on the DDS/MR64 main board.

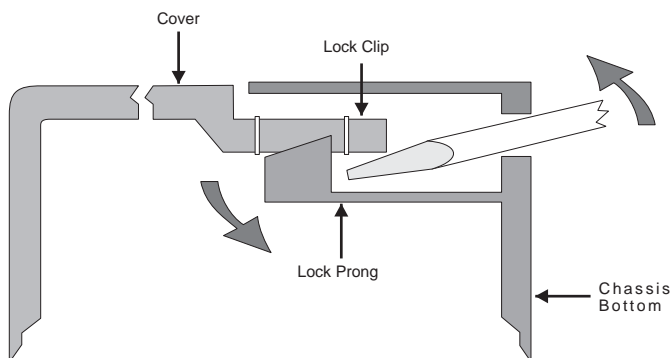


### Warning

*Turn the power OFF and unplug the power cord before removing the cover.*

## Cover Removal

- Place the unit on its side on a flat surface. Insert a screwdriver blade in one of the rear latch slots (Figure 4-1).
- Gently push the screwdriver while twisting lightly back and forth.
- Assist removal by prying the cover from the chassis with your fingers on the units rear edges.
- Repeat this procedure on the remaining three latch slots.



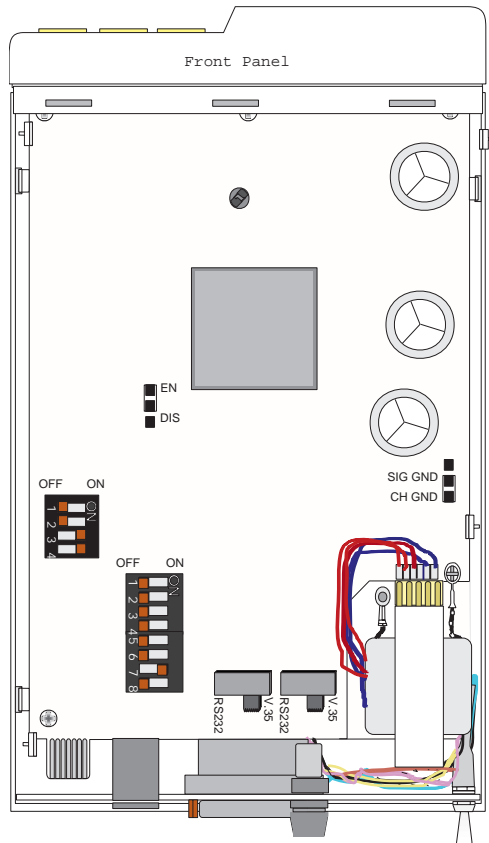
**Figure 4-1**  
**Cover Removal**

## Replacing the Cover

- Align the rear panel slide guides and the front panel lock tabs.
- Press the cover to the chassis until the lock prongs engage the lock clips.

Option straps and switches are illustrated in Figure 4-2.





**Figure 4-2**  
**Option Straps and Switches (Factory defaults shown)**

### Front Panel Option

EN enables control of all soft strap options via the front panel pushbuttons.

DIS disables the front panel pushbuttons to prevent changing the options currently selected. The operator is limited to scrolling through and viewing those options.



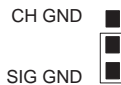
Front panel c  
selected \*

\* Factory default

### Chassis Signal Ground

CH GND connects signal ground to chassis ground. This option helps eliminate some interference problems.

SIG GND separates signal ground from chassis ground.



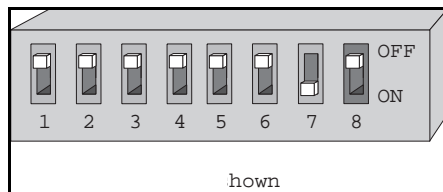
Signal ground conn  
to chassis ground \*

\* Factory default

## DTE Interface

The DTE interface options are selected by an eight position dip switch mounted on the pc board near the DTE connector (see Figure 4-2 and Figure 4-3). Positions 5 and 8 are not used and should be kept off.

Switch 1 TM	ON connects and OFF disconnects Test Mode output to the DTE connector.
Switch 2 NS V.35	ON connects and OFF disconnects the No Signal output to the DTE connector in V.35 mode.
Switch 3 +12 V	ON connects and OFF disconnects the +12 V from the DTE connector.
Switch 4 - 12 V	ON connects and OFF disconnects the - 12 V from the DTE connector.
Switch 6 NS EIA-RS232	ON connects and OFF disconnects the No Signal output to the DTE connector in EIA-RS232 mode.
Switch 7 ISO-2593	Affects the pins used for TP and LL DTE test inputs on the V.35 connector. ON - the V.35 interface is compatible with ISO-2593. OFF - the V.35 interface is the same as previous Motorola products. To be compatible with ISO-2593, the pins used for the TP and LL DTE test inputs are “swapped.”



**Figure 4-3**  
**DTE Interface Options DIP Switch**



## Chapter 5 Diagnostics

### TEST FEATURES

By selecting various tests available through the front panel options, you can send test signals or patterns to check the operation of components in the network. During any test, TM is on constant for locally initiated tests and blinks for remotely initiated tests.



#### **Note**

*To attempt to clear TEST PATTERN ERRORS message from the LCD, press YES or NO. If the error message is not replaced with TEST PATTERN OK, then errors are still being received.*

*To stop the test, press HOME, then respond to the question EXIT TEST? by pressing YES.*

### **Remote Terminal Loopback      RT**

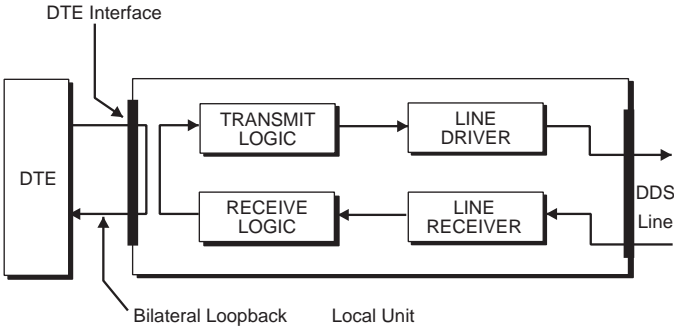
This test causes the local DDS/MR64 to loop back a remotely generated test signal to check the remote unit (Figure 5-1). If the signal returns unchanged, the remote unit and the DDS network are OK.

A bilateral loopback test lets the local DTE loop a signal through the DTE interface. This tests the DTE transmit and receive circuits.

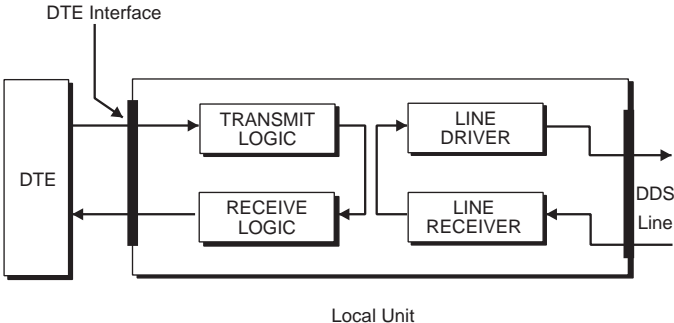
### **Local Line Loopback              LL**

This test checks the transmit and receive logic components in one loop circuit and the transmit and receive line components in another loop circuit (Figure 5-2). The DDS/MR64 loops a signal from the DTE through the logic components and back to the DTE. If the signal does not change, the logic components are OK.

At the same time, the DDS/MR64 loops a signal through the transmit and receive line components. If the signal does not change, the line components are OK.



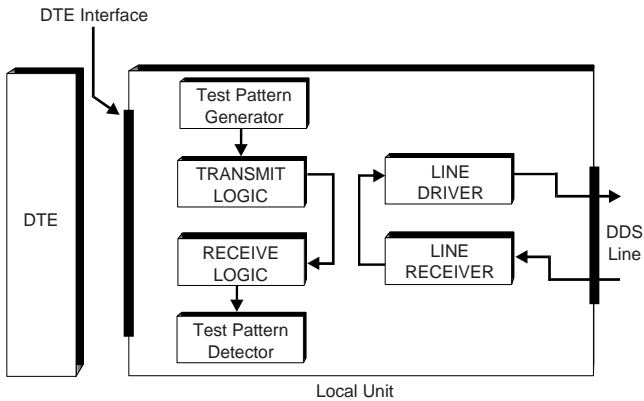
**Figure 5-1**  
**Remote Terminal Loopback (RT)**



**Figure 5-2**  
**Local Line Loopback (LL)**

### Local Line Loopback with Test Pattern LL/TP

This test is similar to the LL test except that the data sent through the local logic circuits is a test pattern originated by the DDS/MR64 (Figure 5-3). The LL/TP returned signal is scanned in a similar way to the LL test.

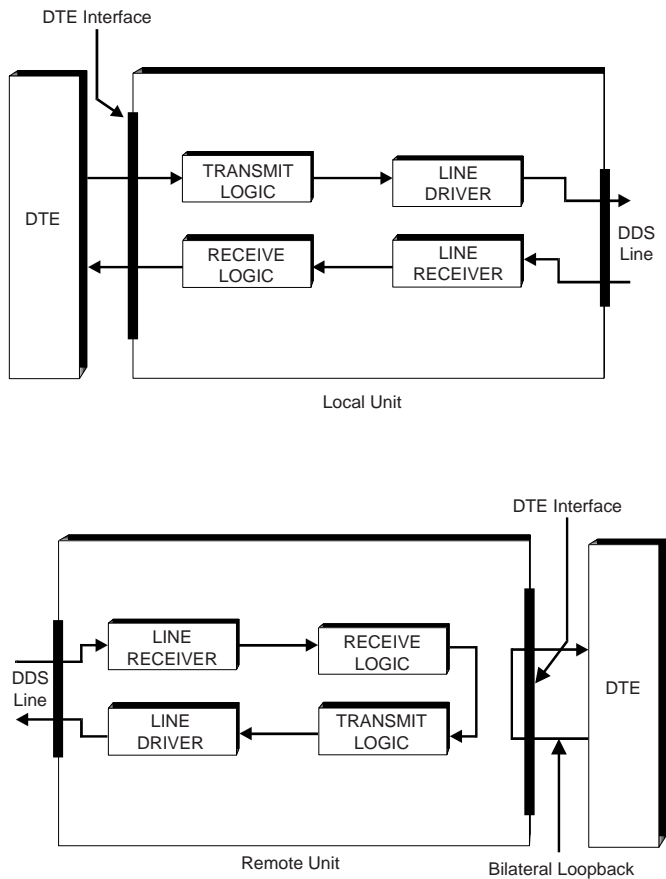


**Figure 5-3**  
**Local Line Loopback with Test Pattern (LL/TP)**

### Remote Loopback RL

This test checks the local DDS/MR64, DDS network, and remote unit (Figure 5-4). The local DDS/MR64 sends a signal to the remote unit causing it to go to the RT configuration. The local DTE can then transmit data which will be looped back at the remote unit and received by the local DTE. If the signal returns unchanged, the local DDS/MR64, DDS network, and remote unit is functional.

The remote unit must be a Motorola CSU/DSU or any CSU/DSU that complies with CCITT V.54 for remote loopback or is compatible with U.S. Sprint-AT&T procedure to function.

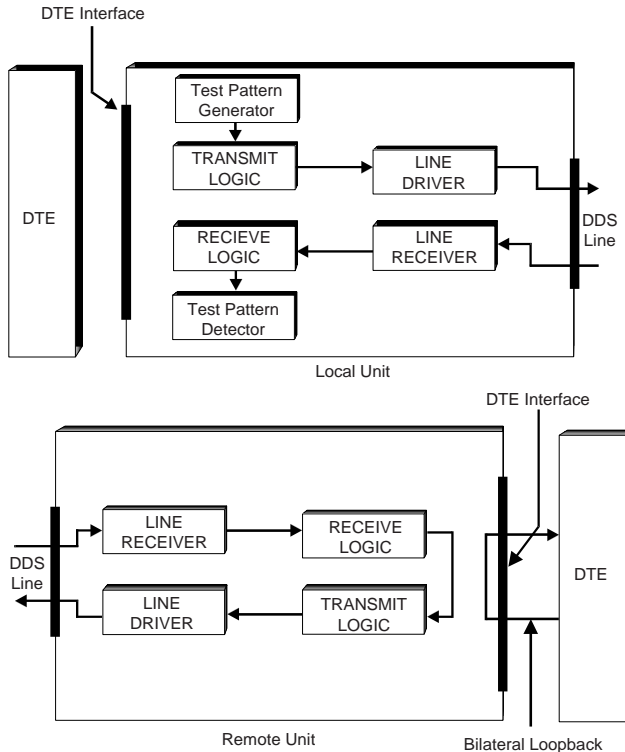


**Figure 5-4**  
**Remote Loopback (RL)**



## Remote Loopback with Test Pattern **RL/TP**

This test is similar to the RL test except that the data sent across the line is a test pattern sent from the local DDS/MR64 and looped back through the remote DDS/MR64 (Figure 5-5).



**Figure 5-5**  
**Remote Loopback with Test Pattern (RL/TP)**



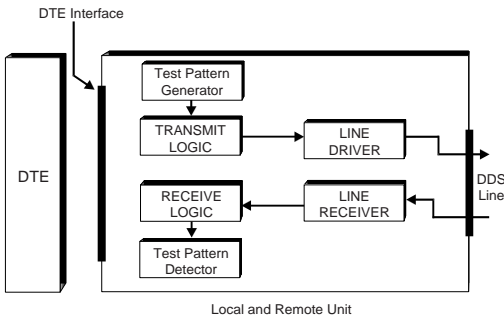
### Note

Pressing **NO** when **REMOTE LOOPBACK UNRECEIVED** is showing on the LCD causes the **EXIT TEST?** question to display.

### Test Pattern TP

TP tests the local and remote units plus the DDS network (Figure 5-6). TP causes the DDS/MR64 to generate and transmit a 511 bit test pattern over the DDS network to the remote unit.

The remote unit must either loop back the test pattern or generate its own test pattern to the local DDS/MR64 for error checking.



**Figure 5-6**  
**Test Pattern (TP)**

## Chapter 6 Troubleshooting

### GENERAL

If the unit appears to malfunction, verify the following before further troubleshooting:

- Telco and DTE connectors are correctly inserted and attached
- DDS/MDDS/MR64R64 is plugged into power socket and jack
- Power is available at the plug
- Timing is selected to DDS (and only DDS)

### NS LED ON

The NS LED being on indicates a line disorder. Recheck for proper Telco line connection

### OS LED ON

If the OS LED is on, check the power and Telco line connections on the remote unit.

If remote unit is set up properly, report the problem of “out-of-service” code on the DDS circuit to the telephone company.

### TM LED ON

If the TM LED is on perform the following steps:

- Ensure unit is in DATA mode and disable all DTE test functions
- Disconnect the DTE and Telco cables
- Toggle power on, off, on.
- If TM light remains on, refer to Chapter 9, Maintenance.

### TM LED FLASHING

If TELCO INITIATED LOCAL LOOPBACK or TELCO INITIATED REMOTE TERMINAL appears on the LCD, remove the Telco cable. If the TM LED stops flashing, report to the telephone company that the DDS circuit is in a test configuration. If the TM LED continues flashing, refer to Chapter 9, Maintenance.

- If REMOTE INITIATED REMOTE TERMINAL appears on the LCD, remove the Telco cable. If TM LED stops flashing, the remote unit is in a test configuration. If the TM LED continues flashing, refer to Chapter 9, Maintenance.

If troubleshooting procedures performed so far have not resolved the problem, continue.



**Note**

*To use the diagnostic and test features built into the modem, the Front Panel Option must be strapped EN.*

**SELF TEST**

**LL/TP**

Using the front panel pushbuttons, place the unit in LL/TP. The TEST PATTERN OK should be displayed. If the TEST PATTERN ERRORS is continuously displayed, refer to Chapter 9, Maintenance.

**END-TO-END TEST**

**TP**

Using the front panel pushbuttons, place both local and remote units into TP. NS and OS LED's should be off. TEST PATTERN OK should be displayed. If TEST PATTERN ERRORS is displayed, refer to Chapter 9, Maintenance.

**LOCAL LOOPBACK TEST**

**LL**

Using the front panel pushbuttons, place the unit in LL. All data sent from the local DTE is looped back to itself. This will test the DTE equipment, cable, interface, and local DDS/MR64. If data is not the same, refer to Chapter 9, Maintenance. This test is not applicable for DTE devices without display terminals.

**REMOTE LOOPBACK TEST**

**RL**

Ensure power is plugged in for both units, timing is set for DDS, and the remote unit is in DATA mode. Using the front panel pushbuttons, place the unit in RL. REMOTE LOOPBACK RECEIVED is displayed on the local unit and REMOTE INITIATED REMOTE TERMINAL is displayed on the remote unit. The TM LED should be flashing on the local modem and on the remote modem. All data sent by local DTE equipment will be looped back through the remote modem. This tests

the DTE, cables, interface, the local DDS/MR64, DDS circuit, and the remote unit. If REMOTE LOOPBACK UNRECEIVED or data is not the same, refer to Chapter 9, Maintenance.

### **REMOTE LOOPBACK WITH TEST PATTERN    RL/TP**

Using the front panel pushbuttons, place the unit in RL/TP. SENDING PATTERN is displayed on the local unit until the remote unit is placed into RT. If the remote unit does not respond, the local DDS/MR64 displays REMOTE LOOPBACK UNRECEIVED. Otherwise, TEST PATTERN OK or TEST PATTERN ERRORS is displayed on the local unit and REMOTE INITIATED REMOTE TERMINAL is displayed on the remote unit. This tests local DDS/MR64, DDS circuit, and the remote unit. If TEST PATTERN ERRORS or REMOTE LOOPBACK UNRECEIVED is displayed, refer to Chapter 9, Maintenance.



## Chapter 7

### Non-DDS Applications

#### GENERAL

In addition to offering DDS operation, the DDS/MR64 can operate as a limited distance modem providing full-duplex serial synchronous data communications at rates of 2.4 to 64 kbps and asynchronous data at 2.4 to 57.6 kbps over privately owned cables. The cable system must consist of ordinary unloaded 4-wire twisted pair.

The maximum distance between units is a function of data rate and wire size (refer to Table 7-1).

*Table 7-1. Maximum Operating Distance*

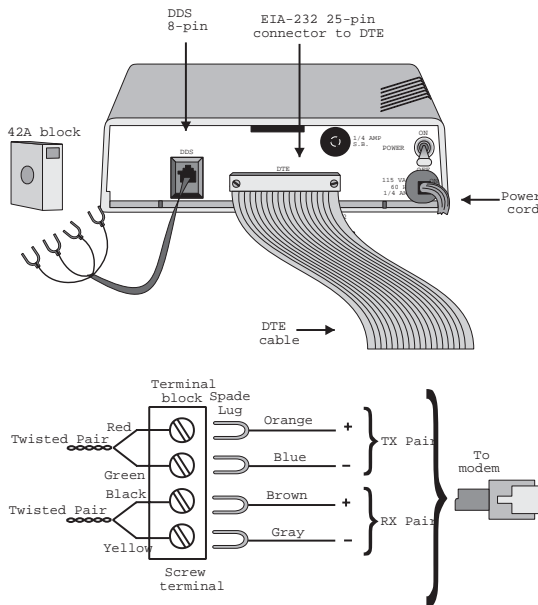
Data Rate (bps)	19 Gauge Wire Distance	26 Gauge Wire Distance	dB
64000	57 kft	16 kft	43
56000	61 kft	18 kft	43
19200	77 kft	27 kft	43
9600	90 kft	33 kft	40
4800	116 kft	43 kft	40
2400	150 kft	57 kft	40

#### INSTALLATION

To install the units, connect the receive pair (T - gray, R - brown) of unit A to the transmit pair (T1 - blue, R1 - orange) of unit B. Likewise, connect the transmit pair of unit A to the receive pair of unit B (Figure 7-1). Refer to Table 3-4 for pin assignments of the modular jack. The T and R designations stand for Tip and Ring, which is simply Telephone Company terminology to distinguish between the two leads of a single pair. For the DDS/MR64, it is important to distinguish between the receive pair and the transmit pair.

# TIMING

Set the timing option of one unit to INTERNAL or EXTERNAL and the second unit to DDS. The unit set to INTERNAL or EXTERNAL provides the master timing for the circuit. The timing should be set to EXTERNAL only if it is desired for the DTE connected to that unit to provide the timing using pin 24 of the DTE connector.



**Figure 7-1**  
**Connection as Limited Distance Modem**



## **OPTIONS**

Set the remaining options as described in Chapter 4 of this manual.

## **TESTS**

The master unit should not be put into RT, LL, or in a loopback using RL from the remote unit. To do so will cause the circuit to lose its timing reference and errors will be created. To test the circuit, put the unit with DDS timing into any desired loopback mode and send test patterns from the master unit.



## Chapter 8

### Rate Adapter Option

#### GENERAL

With the internal rate adapter option, the DDS/MR64 can also be configured to transmit 19.2 kbps or 9.6 kbps synchronous or asynchronous data over a 56 kbps or 64 kbps DDS or LDM link, or 1.2 kbps synchronous or asynchronous data over a 2.4 kbps DDS or LDM link. This mode of operation is called rate adapted 19200 bps, rate adapted 9600 bps, or rate adapted 1200 bps. Several operating characteristics and options are different from the standard format.

Rate adapted 19200 bps, 9600 bps, or 1200 bps can be run by the DDS/MR64 when the rate adapter option and the appropriate rate is selected.

#### FRONT PANEL DISPLAY

During data mode, the LCD displays the same messages as for the non-rate adapting option with the following exceptions:

Data Rate:	SYNC RA 1200 2.4K BPS LINE	DDS/MR64 is operating at rate adapted synchronous 1200 bps.
	ASYNC RA 1200 2.4K BPS LINE	DDS/MR64 is operating at rate adapted asynchronous 1200 bps.
	SYNC RA 9600 56K BPS LINE (64K BPS LINE)	DDS/MR64 is operating at rate adapted synchronous 9600 bps.
	SYNC RA 19200 56K BPS LINE (64K BPS LINE)	DDS/MR64 is operating at rate adapted synchronous 19200 bps.

#### Operating Distance

When the unit is running rate adapted 19200 bps, 9600 bps, or 1200 bps, the maximum distance between units is determined by the line rate. Refer to Table 7-1 for the maximum operating distances.

## **RATE ADAPTER CONFIGURATION OPTIONS**

Most options available for the non-rate adapter option are available for the rate adapter option. Configuration options which are different for the rate adapter option include the following:

### **Timing**

If the rate adapter option is running rate adapted 19200 bps or 9600 bps, the standard timing options are not used. Timing options are as follows:

NET TIME - Network transmitter timing can be slaved to either:

- DDS - Received data timing for normal operation.
- INTERNAL - Timing for limited distance modem operation.
- DATA TIME - The rate adapter circuitry can be slaved to either:
  - INTERNAL - Timing for normal operation.
  - EXTERNAL - DTE provided timing.

### **Rate**

This option is the same as for the non-rate adapter option except that while the rate adapter is enabled, the only options available are 64 kbps, 56 kbps, and 2.4 kbps. If the asynchronous and rate adapter options are enabled, this menu is skipped and the line rate is set for 2400 bps (rate adapted asynchronous 1200 bps).

## Chapter 9 Maintenance



### **Warning**

*Disconnect power before performing maintenance. Although dangerous voltage levels are not exposed, disconnecting power will ensure no electric shock hazard is present.*

### **GENERAL**

The unit contains no internal electronic components that can be serviced or replaced by the user. Repairs should not be attempted by the user.

### **FUSE**

If a fuse fails, replace it with one of equal rating. Repeated failure indicates a more serious problem. If this happens, refer to the section on maintenance.

### **MAINTENANCE**

The unit provides maintenance free service. Periodically, it is necessary to remove dust that has collected on internal components. Remove dust with a soft bristle brush and low pressure air or vacuum.

Before attempting diagnostic tests, check that all connectors and plugs are firmly inserted. The test procedures will identify the faulty component in a bad communications link.

If the unit appears faulty, contact Motorola for service and assistance. Do not return the unit without prior instructions.



## Appendix A Specifications

### POWER REQUIREMENTS

The DDS/MR64 contains an internal power supply with the following characteristics:

Volts (rms)	$117 \pm 10\%$
Hertz	$60 \pm 5\%$
Watts	5 maximum
Cooling	Convection

Fuse protection is provided for the ac input.

The DDS/MR64 is equipped with a 6-foot captive power cord.

### INTERFACE TECHNICAL CHARACTERISTICS

#### Transmit Pair

Output Impedance:	$135 \text{ ohm} \pm 10\%$
Output Pulse:	$50 \pm 5\%$ duty cycle
Output Amplitude:	$1.4 \pm 0.1 \text{ V}$ across 135 ohms ( $0.785 \pm 0.05 \text{ V}$ at 9600 bps)
Output Power:	+ 6 dBm with 135 ohm load (0.0 dBm at 9600 bps)

#### Receive Pair

Impedance:	$135 \text{ ohm} \pm 10\%$
Input Levels:	+6 to -40 dBm





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# Service and Support

## GENERAL

The following list of toll-free and direct numbers can quickly put you in touch with the service or party of your choice. Remember, at Motorola, total customer satisfaction is only a phone call away.

## MOTOROLA ISG TECHNICAL SUPPORT CENTER

Toll Free: 800-544-0062

This toll-free number connects you with one of Motorola's automated switchboards. Use this number to gain access to our experienced staff members trained to provide you with the best service and support Motorola has to offer.

- *Technical Telephone Support.* Contact our Technical Support Group if you cannot identify or solve a technical problem with your Motorola product. Be prepared to provide the four-digit model number of the equipment requiring support (recorded prompts will provide some assistance with this).
- *On-site Service Activity or Status.* Access this feature to initiate an on-site service call or to obtain the status or estimated time of arrival (ETA) for an existing on-site request.
- *Equipment Installation, Removal or Upgrade.* Use this feature to schedule the installation, removal or upgrade of your Motorola products.
- *Request Unit Replacement or Status.* Access this feature to obtain information about under-warranty unit replacements, unit replacement of non-contracted equipment, or the status of a unit replacement or equipment returned for repair.
- *Motorola FaxBack System.* Available 24 hours a day, this automated service allows you to use your touchtone phone to order documents that are delivered directly to your FAX machine.

## FACTORY REPAIR SERVICES

If you are requesting factory repair services, call:

Toll Free: 800-221-4380

## **INTERNET/WORLD WIDE WEB**

<http://www.mot.com/MIMS/ISG/>

Motorola Information Systems Group (ISG) has a home page on the Internet. It provides a variety of product information, including specifications, frequently asked questions (FAQs), and other topics.

Specific information about the 925 AccessWay System products can be accessed through the 925 URL:

[http://www.mot.com/MIMS/ISG/Products/925\\_system/](http://www.mot.com/MIMS/ISG/Products/925_system/)

## **MOTOROLA BULLETIN BOARD SYSTEMS**

ISDN: 508-337-7304

Analog: 508-261-1058

Motorola ISG maintains both an ISDN (digital) and an analog Bulletin Board System (BBS) to provide product information, technical specifications, new product releases, and industry information to customers, sales persons and distributors. You can also use our BBS to post questions about products and their applications, or to report any problems you may be experiencing. To use the ISDN BBS, make sure your B-Channel speed is set to 56 kbps (AT%A4=1).

## **DOCUMENTATION FEEDBACK VIA E-MAIL**

[mottpdp2@email.mot.com](mailto:mottpdp2@email.mot.com)

We at Motorola ISG are always looking for ways to improve our documentation. If you have any thoughts regarding the Motorola manuals that came with your Motorola product, please e-mail Technical Communications at the above address with your specific comments or suggestions.